



Government of Jammu and Kashmir
Office of the Commissioner
Srinagar Municipal Corporation
Karan Nagar, Srinagar.

Subject:- Appointment of Inquiry Officer in Public Grievances registered in JK Samadhan 2.0.

Order No. 766 of 2026

Dated: - 01 / 08 / 2026

Sanction is hereby accorded to the nomination of inquiry officers to conduct a detailed enquiry against various grievances in the form of complaints registered in JK Samadhan 2.0 & furnish their findings within weeks' time positively.

Sr. No	Grievance ID	Summary of Grievance	Nominated Inquiry Officer
1.	RMC/2026/212 352	The complainant, Muhammad Maqbool Bhat, alleges that the Ward Officer, Ward No. 27, Narkara, Mr. Showkat Hamdani, has remained posted in the same ward for over ten years and has abused his official position by permitting numerous unauthorized constructions while selectively obstructing lawful construction undertaken by the complainant. Despite the complainant having applied for building permission, acquiring deemed permission due to official inaction, and obtaining a favourable order from the Court of Municipal Magistrate, Srinagar, the Ward Officer allegedly refused to comply with the court's order and demanded illegal gratification of over ₹1,00,000, later reduced to ₹50,000. Under pressure, the complainant paid ₹5,500, yet his construction was still stopped after he refused to pay the remaining amount. The complaint further alleges that the Ward Officer possesses assets grossly disproportionate to his known sources of income and has facilitated more than fifty illegal constructions in the area. As a result of the officer's actions, the complainant, a daily wage labourer who demolished his old house and sold his wife's gold ornaments to fund construction, has been rendered homeless and has suffered severe financial loss, mental agony, and hardship. The complainant, therefore, seeks a thorough investigation into the officer's conduct and assets, initiation of proceedings under the Prevention of Corruption Act, an inquiry into the illegal constructions facilitated by the officer, protection of the complainant's lawful construction, and such other relief as may be deemed just and proper. Contact no. 9541126180	Mr. Suhail Nabi Chintsaz Chief Enforcement officer, SMC
2.	DLH/2026/219 284	The applicants, residents of Kohn Khan, Nai Sadak, Srinagar for over fifty years, are involved in a land dispute with their neighbours. On the previous day at around 4:00 PM, an individual forcibly entered their residence claiming to be a municipal official. The applicants later identified him as Ajaz	Mr. Suhail Nabi Chintsaz Chief Enforcement officer, SMC

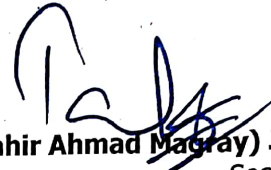
		Ahmad Thakur, an employee of the Srinagar Municipal Corporation, who allegedly has no jurisdiction over their area. It is alleged that he misused his official position to support the applicants' neighbours, intimidated the applicants with threats of dire consequences, and abused his authority in connection with the private land dispute. The applicants have sought legal action against him for misuse of official powers and intimidation under the relevant provisions of law. Contact no.9149077579	
3.	RMC/2026/208 531	The complaint alleges that Mohammad Saleem Sheikh, a Sanitary Instructor at the Srinagar Municipal Corporation (SMC), has been misusing his official position by demanding money from sanitation workers, threatening employees with false absentee records, abusing male and female staff, and engaging in inappropriate conduct with female employees. It also questions the legitimacy of his promotion from Safaiwala to Sanitary Instructor and alleges that he used influence to avoid transfer. Further, the complaint claims that the accused has represented himself as having militant links, threatened local residents, and that his background was not properly verified before his appointment. The complainants request an immediate and impartial inquiry into these allegations, appropriate legal and departmental action if the allegations are found to be true, his removal or transfer from the department during the investigation, and any other action deemed necessary under the law Contact no.9419722994	Mr. Hamid Iqbal Mir, Joint Commissioner Works, SMC
4.	GRV2025/9819 5	The complainant alleges that Mr. Mohammad Yousuf, an employee of the Srinagar Municipal Corporation (SMC) and resident of Haripari, Tral, fraudulently took ₹5,35,000 by falsely promising to arrange a government job in SMC. Despite submitting a written complaint to the Commissioner, no action has been taken. The complainant requests an immediate inquiry, strict legal and departmental action against the accused, and recovery/refund of the money, while enclosing supporting documents and evidence for verification. Contact no.9906411076	Mr. Sheeraz Ahmad Madni, Executive Engineer, LRWD
5.	GRV2025/1023 72, Dated 02- 09-2025	I have earlier filed a Grievance on 12 July 2025 regarding the pending salary and Place of Posting in Favour of my Father Mr Manzoor Ahmad Malla Works Supervisor, in this regard the same was forwarded to different officials with in the department and finally on 01 Aug Assistant Secretary Personal Mr Abdul Rashid Thoker marked the Grievance resolved on this Portal and Attached one Document referring the Executive Engineer Left Works River Division SMC, after that no Communication was shared nor we were contacted, I request your good self please look into the same and Resolve it as early as possible, as the Family is suffering The Previous Grievance Number is GRV2025 92246 Attaching the Final Document after which we havent received any communication Contact no. 8506891311	Mr. Mohd Syed Sheikh, Chief Anti Encroachment Officer

6.	GRV2025/474 85, Dated: - 29-11-2025 & GRV2025/4888 7, Dated: - 18- 12-2025	I Khushboo mudasir from doodh mohalla shallmar Sir This is to bring on record that I have already submitted two complaints before the JK Samadhan portal regarding the conduct of an individual presently working in SMC Despite submitting the complete details and documentation no action has been taken so far and the said person continues to perform his duties as usual I request your good office to kindly take immediate cognizance of the matter and process my earlier applications at the earliest The delay is causing unnecessary concern and I seek timely intervention in the interest of fairness and due procedure Contact no.6005144490	Er. Hamid Iqbal, Joint Commissioner Works
7.	GRV2025/4889 3, Dated:-18- 12-2025	I Irfana Zargar am a consolidated employee serving as a Helpline Assistant at Srinagar Municipal Corporation responsible for receiving and registering public grievances Since 2014 following the disastrous floods I have been engaged in grassroots service often risking my safety to assist affected communities From 2022 onwards despite years of dedicated service I became the target of continuous harassment including sexual harassment mental torture intimidation defamation and repeated threats to my employment These actions have caused immense psychological distress threatened my livelihood and severely affected my dignity over the past five years Altaf Nabi Mir a consolidated employee acting as self styled GIS Expert and Nodal Officer along with ASP Abdul Rashid Thakur Assistant Secretary Personal reportedly acted under the influence of bribes given by former corporator Arif Ahmad Baba This bribery obstructed the redressal of my complaints enabling persistent harassment and abuse Altaf Nabi Mir exercised unauthorized control over office operations harassed me physically and mentally attempted unwelcome physical contact and created a hostile work environment Despite filing multiple complaints SMCSECP2148 dated 2022 SMCGENESTB1692 dated 25092023 and RTI applications Nos 545 982 83 dated 19102022 and receiving RTI Response No SMCPSJCA441 dated 28022025 no effective action was taken I also approached the National Commission for Women NCW Complaint No 2014111365952 July 2024 yet relief was denied The harassment included unjust removal from duties repeated transfers salary withholding for three months isolation at Head Office for nearly four years without work continuous job threats public defamation and mental torture affecting both my health and my family especially my mother Further I was repeatedly given incorrect dispatch numbers and erroneous official information causing additional stress and disruption in my duties These acts constitute sexual harassment and creation of a hostile work environment under the Sexual Harassment of Women at Workplace Prevention Prohibition and Redressal Act 2013 Sections 3 9 19 IPC Sections 509 and 500 and violations of my fundamental rights under Articles 14 and 21 of the Constitution of India I respectfully request a fair independent and timebound inquiry Pending inquiry I request that the accused Altaf Nabi Mir Abdul Rashid Thakur and Arif Ahmad	Ms. Fauziya Habib, Health Officer

		Baba be restricted from authority supervisory or financial control If allegations are confirmed I request strict disciplinary action legal penalties and administrative measures affecting salary benefits or continuation in service My prayer is that my dignity mental peace health and employment rights be protected and that justice is served preventing similar harassment to any other woman employee This complaint is submitted bona fide in good faith for lawful Contact no. 7006691027	
8.	DLH/2026/123 832, Dated:- 10-03-2026	Complaint against Sanitary Inspector Mr. Saleem Sheikh Ward No. 31 demanding money Contact no. 7006164247	Er. Hamid Iqbal, Joint Commissioner Works
9.	DLH/2024/490 9, Dated:- 12- 08-2024	Subject: Complaint against the Joint Commissioner planning SMC, for his indulgence in illegal acts of supporting and Shielding Land Mafia goons and deceiving innocent and less educated citizens by making fake NOCs for their BP cases and registration of FIR Against the culprits and officers/official. * * * * Sir, With respect I bring the following few lines in your knowledge so that appropriate action is taken against the erring officer of the SMC. That I am a citizen of the UT of Jammu & Kashmir and I hail from PadshahiBagh Srinagar. There are some miscreants involved in State Land grabbing and encroachment on Kahcharai land in the padshahibagh area. One of them is Naseer Ahmad Bhat S/o Late Abdul Rashid Bhat R/o PadshahiBagh Srinagar who has encroached upon State and Common Land and is involved in a number of illegal activities The higher Revenue authorities have time and again instructed Joint Commissioner planning SMC to take legal action against the culprit but the Joint Commissioner planning SMC has always shielded the culprit Naseer Ahmad Bhat for reasons known to him only (Copies of the communications from Revenue Authorities addressed to SMC are enclosed herewith for your ready reference) The said culprit Naseer Ahmad Bhat has applied for a Building permission at PadshahiBagh on the basis of fake NOCs. Recently I got the authenticity of the NOC of FC department verified (which is submitted by the culprit with his BP case.) through RTI and the same proved to be fake (copy of the fake NOC with report is also annexed herewith. It is pertinent to mention here that they have created a vicious circle and have developed a group of subordinate officials who harass the residents of areas which are outside the Municipal limits, and compel them to approach the JCP office for getting the building permission and after getting gratification for issuance of permission the JCP cancel the permission on the ground the site is outside the jurisdiction of Municipal corporation. That all these facts have been brought to the knowledge of the Joint Commissioner planning SMC, despite this he is not taking any legal action against the culprit; even though he has not filed an FIR against the culprit. It is evident from the above that the Joint Commissioner planning SMC is deliberately shielding the wrong doer and is indulging in miss conduct so a disciplinary and legal action needs to be taken against the	Mr. Suhail-ul-Islam JKAS, Joint Commissioner

	Joint Commissioner planning SMC. Meanwhile In view of above It is requested to kindly direct the concern officers to provide requisite information as has been directed by First applicant Authority wide No SMC/PS/JCS/FAA/166-69 Dated 30/08/2023 not Provide till date RTI Information. In view of the above-mentioned facts It is requested to kindly take a stern action against the erring officer the Joint Commissioner planning SMC, further it is requested to kindly conduct an inquiry for the misdeeds of the erring Joint Commissioner planning SMC, especially his involvement in sheilding and helping the culprit Naseer Ahmad Bhat and another land encroacher Mst. Raja of KursooPadshahiBagh Thanking you in anticipation sir. Contact no. 7780804001	
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By order.


(Tahir Ahmad Magray) JKAS,
 Secretary,
 Srinagar Municipal Corporation

SMC-Estb/406/2026-04/947-54 (7928211)

Dated:- 01/08/2026

Copy to the:-

1. ✓ Commissioner, SMC.
2. Joint Commissioners (All), SMC.
3. Executive Engineer, LRWD, SMC.
4. Chief Enforcement/Anti Encroachment Officer, SMC.
5. G.O/file.